



**Yee Hong Centre  
For Geriatric Care**

頤康中心

## Directive #3 and Yee Hong's Protocols

Directive #3 issued by Ontario Chief Medical Officer of Health has loosened the visitor guidelines as well as provided direction for daily and overnight outings. We understand that both our residents and families have missed hugging their loved one and the ability to move freely in and out of our homes. We also miss the normal activities we enjoyed pre-COVID and your presence in our homes.

There are a number of precautions and procedures required under Directive #3. For example, Yee Hong is required to conduct active screenings and assessments of all residents, including temperature checks, at least twice daily. Further, daily outings versus overnight outings are treated differently under Directive #3. Residents who wish to leave the home for an overnight outing must submit a request to do so. Yee Hong will consider each request based on a case-by-case risk assessment under the circumstances. Residents who leave the home will be reminded of the importance of public health measures such as social distancing and will be provided with a medical mask to be worn at all times while outside the home. For further details regarding Directive #3, please visit the Ministry of Long-Term Care webpage.

While families will have the responsibility of ensuring that they and the residents practice physical distancing, wear a mask and avoid, where possible, any large gatherings or public places, Yee Hong also has the responsibility to protect our residents and our employees. We want to balance the needs of our residents, the requirement to keep everyone safe and our home free of COVID-19.

The following are the guidelines for resident short stay and temporary absences:

- For contact tracing purposes, all absences are scheduled by completing the online request form.
- All residents will be screened before departure and upon return from their absence.
- We will seek consent to test the resident upon return from their absence.
- We will follow our current protocol and isolate the resident upon return from their absence, regardless of the duration of the absence, for 14 days.
- We will follow our current protocols which is aligned with the Public Health COVID-19 Testing Guidance and if any resident exhibits any typical or atypical symptoms they must be isolated and tested for COVID-19 in accordance with Directive #3.

We welcome our families into our buildings to assist with meals and to support the mental, social and spiritual needs of our residents.

The following are guidelines for accessing the Yee Hong homes:

- All visits are scheduled by completing the online request form.
- All visitors will be screened before entering our building
- Any visitors showing symptoms of COVID-19 will not be allowed to enter our building
- All visitors must provide proof of a negative COVID-19 test within 14 days of the scheduled visit
- All visitors must wear a mask and other appropriate personal protective equipment at all times
- All visits will take place in our Ground Floor lounge or gardens.

Please note that no visitation will be allowed when a home is an outbreak. A home on outbreak will follow outbreak protocol and visits and outings are closely monitored and allowed only when deemed as essential visitors.

We have heard from you as our families and we are encouraged that you will support our practice and have confidence that all our decisions are made with safety and security of your loved one at the centre of all of our decisions.

*We are strong alone but stronger together.*