

義心頤情

# Enchanted



Yee Hong Centre  
For Geriatric Care

頤康中心

Oct 2019  
Volunteer Newsletter

YEE HONG CENTRE  
FOR GERIATRIC CARE

1994

# 25th

2019

ANNIVERSARY

## Thank you!

The October of 2019 marks the 25th Anniversary of Yee Hong Centre for Geriatric Care. From one long-term care home to 4 long-term care homes with 805 beds and a full range of community services for individuals in need in the community, the significant growth achieved by Yee Hong over the past 25 years would not have been possible without our passionate, dedicated and multi-talented volunteers.

The volunteer ID numbers also witnessed the continuous support that we have received from the community during these 25 years. In February of

1997, our volunteer ID expanded from 3 digits to 4 digits. In July of 2019, our volunteer ID numbers reached 5 digits, with an average of one thousand active volunteers providing services annually.

On behalf of all the staff members, residents and clients of Yee Hong, the Volunteer Department would like to express our heartfelt gratitude to all Yee Hong volunteers for your consistent support and service. We will spare no effort in supporting each of our volunteers and continuously enhancing your volunteer experience at Yee Hong.

## Volunteers Achieved Full Compliance in Finch Centre Hand Hygiene Audit

In the summer months, Finch Centre has conducted a "Hand Hygiene Audit" and the results showed that the volunteers achieved a 100% compliance rate. Great job, Finch volunteers!



Volunteer Department really appreciate that our volunteers understand the meaning and importance of hand hygiene. Here is a recap of the requirements:

1. When you enter any Yee Hong facility, the first thing to do is use hand sanitizer to clean your hands.
2. If you are sick, don't come, and call your service supervisor directly.
3. If you need to work with multiple residents, please try to clean hands before and after each encounter.
4. Pay attention to notices posted at entrances and bulletin boards, don't visit the floor with an outbreak.
5. When you have to sneeze or cough, do that to your elbow sleeves rather than to your hands.
6. We highly recommend all volunteers to get the free flu shot every year.

The flu season is coming again. Your help is crucial in stopping infectious diseases from reaching our vulnerable residents. Please continue to keep hand hygiene a priority when volunteering, thank you!

# BECOME A VOLUNTEER

You can make a HUGE difference!

## Benefits of Volunteering

- **Make a difference!** Volunteering can have a real and valuable positive effect on people, communities and society in general.
- **Meet people!** Volunteering can help you meet different kinds of people and make new friends.
- **Gain confidence!** Volunteering can help you gain confidence by giving you the chance to try something new and build a real sense of achievement.
- **Be part of a community!** Volunteering can help you feel part of something outside your friends and family.
- **Learn new skills!** Volunteering can help you learn new skills, gain experience and sometimes even qualifications.
- **Have fun!** Most volunteers have a great time, regardless of why they do it.

Recently, we are in major need of volunteers for dining aid, friendly visiting and volunteer drivers.

Invite your friends to join!

## Volunteer Orientation Sessions in November and December, 2019

McNicoll Centre	Nov. 9 Dec. 14	2:30 - 5:00 p.m.
Finch Centre	Nov. 27	10:00 - 12:30 p.m.
Markham Centre	Nov. 22	4:00 - 6:00 p.m.
Mississauga Centre	By appointment	

Contact us and register for an orientation!

**Yee Hong Centre – McNicoll & Markham**

⇒ Tel: 416-412-4571 ext. 2611

⇒ Email: david.lee@yeehong.com

**Yee Hong Centre – Scarborough Finch**

⇒ Tel: 416-412-4571 ext. 5641

⇒ Email: angela.chan@yeehong.com

**Yee Hong Centre – Mississauga**

⇒ Tel: 416-412-4571 ext. 4640

⇒ Email: pinky.man@yeehong.com



Scan the QR code to check out more information on our website!

## 2019 Ontario Volunteer Service Awards (OVSA)

We are happy to have finally received the confirmation from the **Ontario Volunteer Service Awards (OVSA)** of the 2019 awards and ceremony!

The Ontario Volunteer Service awards are given to volunteers in recognition of continuous years of providing committed and dedicated service to an organization. This year, Yee Hong has 54 volunteers who will be recipients of the OVSA. The ceremony will take place on the evening of **Monday November 25th, 2019** at the **Scarborough Convention Centre**, and invitations to the event has been sent to the recipients by OVSA.

Please join us in congratulating our 54 Ontario Volunteer Service Award recipients. Many thanks for all that you do in support of our community through your volunteer work with Yee Hong!

## FOR CAREGIVERS AND VOLUNTEERS DEMENTIA TRAINING SERIES

**Topic (1) Behaviour Management for Dementia**  
Speaker: Allison Chiu, (NCCDP Instructor)

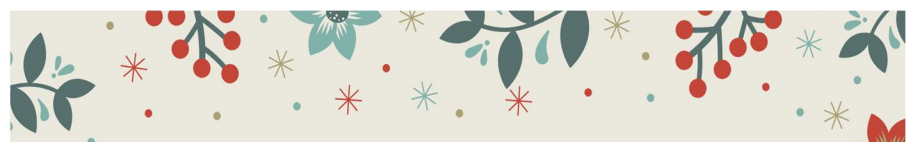
**Topic (2) Lifting and Transferring**  
Speaker: Anisa Kong, OT

**WEDNESDAY NOV 27, 2019**  
**3:30 - 5:30 PM**

**TEA ROOM, MCNICOLL CENTRE**

FREE of charge with light refreshments

Call us to register  
905-597-9380



## \* VOLUNTEER CHRISTMAS GATHERING

MISSISSAUGA CENTRE

Information sharing on healthy diet and recipes, games, and lucky draw!

**Thursday December 12, 2019 from 1:00 PM to 3:30 PM**

Please register with Pinky Man before Dec. 5th with a \$5 deposit which will be refunded in full to the volunteers at the gathering.

905-568-0333 ext. 4640