



Novel Coronavirus (2019-nCoV)

At Yee Hong, safety is everyone's business. The team is taking all precautionary measures to protect our seniors and staff from the Novel Coronavirus outbreak in China. We ask our family members and other guests for their cooperation during this period of heightened awareness.

Precautions and signage are posted at all entrances with self-screening questions for all visitors entering our homes. We have increased environmental cleaning especially in common areas and high touch surfaces. Clinical and corporate leaders are meeting daily to review the latest clinical and governmental information and to coordinate any necessary changes to our actions.

Staff, family members, volunteers, and other guests should refrain from visiting our facilities if they have fever, cough, and/or other respiratory symptoms. We will continue to monitor the situation as it evolves and are working closely with our Public Health partners to ensure we are taking the necessary precautions.

HAND HYGIENE is the best way to stop the spread of infection.

If you have any questions, please contact our Infection Prevention and Control Practitioners at each Yee Hong Centre. Dial 416.412.4571 and the following extensions:

- McNicoll centre - Dorothy Huang, ext. 2208 or Dorothy.huang@yeehong.com,
- Markham centre - Zuwang Tang, ext. 3206 or Zuwang.tang@yeehong.com,
- Mississauga centre -Yanjun (Judy) Duan ext. 4208 or Yanjun.duan@yeehong.com,
- Finch centre - Qing Li Hu ext. 5202 or LiQing.hu@yeehong.com, and
- Community & Professional Services – Bonnie Wong ext. 2634 or bonnie.wong@yeehong.com

For additional information you can also view the Public Health Agency of Canada's website: <https://travel.gc.ca/travelling/advisories/pneumonia-china> and www.publichealth.gc.ca

Tracy E. Jones
Chief Executive Officer

