



Active screening begins for COVID-19

On March 9, 2020, the Ontario government instructed all long-term care homes to begin active screening of all visitors, new admissions, re-admissions, and returning residents. Depending on recent travel history and health status, some people will not be allowed to enter our long-term care facilities. For people who do, hand hygiene is the best way to stop the spread of infection.

Yee Hong Staff members have been assigned at the entrances to our long-term care buildings and family members, clients, and other visitors will be asked about possible exposure to COVID-19:

- Have you travelled within the last 14 days to an affected region?
- Have you had close contact with a confirmed or probable case of COVID-19?
- Do you have fever, new or worsened cough, and/or other respiratory symptoms?

Yee Hong is actively reviewing our pandemic plans and readiness for business continuation so that in the event that a global pandemic is announced we will be ready maintain care for our residents. Clinical and corporate leaders continue to meet regularly to review the latest clinical and governmental information and to coordinate any necessary changes to our actions. Our staff members and volunteers continue to self-screen. We have taken additional proactive measures such as cancelling tours, limiting large groups, and limiting volunteer group visits. We have increased environmental cleaning especially in common areas and high touch surfaces.

If you have any questions, please contact our Infection Prevention and Control Practitioners at each Yee Hong Centre. Dial 416.412.4571 and the following extensions:

- McNicoll centre - Dorothy Huang, ext. 2208 or Dorothy.huang@yeehong.com,
- Markham centre - Zuwang Tang, ext. 3206 or Zuwang.tang@yeehong.com,
- Mississauga centre -Yanjun (Judy) Duan ext. 4208 or Yanjun.duan@yeehong.com,
- Finch centre - Qing Li Hu ext. 5202 or LiQing.hu@yeehong.com, and
- Community & Professional Services – Bonnie Wong ext. 2634 or bonnie.wong@yeehong.com

Current information on COVID-19 suggests older people and those with underlying health conditions are at increased risk of severe outcomes. We ask our family members and other visitors for their cooperation and support with the work we are doing to protect and keep our vulnerable residents and clients safe.

Tracy E. Jones
Chief Executive Officer

