



**Yee Hong Centre
For Geriatric Care**

頤康中心

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For immediate release

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Love and Care in a Global Crisis

As the situation with COVID-19 continues to evolve, the government calls on everyone to stay home and practice social distancing, but it doesn't mean that we would stop caring for each other in the community.

In the past few days, Yee Hong Community Wellness Foundation has received generous donations of face masks, gloves and other critical personal protective equipment from individuals and organizations, including Canada Beijing Association, Shanxi Association of Canada, Centre of Sustainable and Integrated Design, Changzhou Club, Toronto City Councillor Cynthia Lai, and Markham City Councillor Amanda Yeung Collucci.

In order to reduce the spreading of COVID-19, visitor restrictions at long-term care homes were imposed by the public health authorities, effective at Yee Hong March 15. Four Yee Hong centres now only accept essential visitors. Without the support from families and volunteers, our front-line staff are working extremely hard to keep residents healthy and safe, and mitigate the impact on residents' physical and emotional health during this unprecedented time. Yee Hong has deployed over 60 staff from its Community and Professional Services division to provide additional support to the four long-term care homes.

Although it is hard to be away from loved ones, we have received feedback from residents' families, showing their appreciation for the efforts our staff have made. Last week, Yee Hong Finch Centre received a bouquet of beautiful flowers from an anonymous family, with a thank-you card that says, "To all the team and residents at Yee Hong... know that we are still thinking of you in these difficult times". Lindt has also offered to donate some chocolates to cheer up the residents and front-line care workers.

In order to help our long-term care residents communicate with their loved ones, Yee Hong is now providing video chat services for them to connect with their family members. More than 200 video chat requests have been collected in the first seven days. "I am so happy to see and talk to my children with the iPad", said one of the residents.

Last Thursday, Yee Hong Mississauga Centre successfully hosted a teleconference with over 100 families. The management team shared the latest updates, answered questions and addressed concerns of the families.

Together, we can get through this with our love and care. We'll continue to keep our seniors strong and healthy! For donations, please contact Yee Hong Foundation at foundation@yeehong.com.

(more)





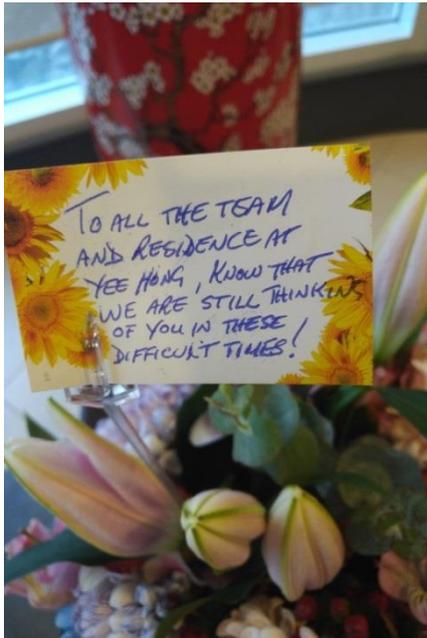
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A resident of Yee Hong Centre, Mr. Leung chats with his son on iPad



A thank-you card sent by an anonymous family

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