

April 29, 2023

## Statement from the Yee Hong Centre for Geriatric Care

SCARBOROUGH – On April 28, local media reported that the Service Employees International Union (SEIU) picketed at the front of Yee Hong's Scarborough Finch Centre. Yee Hong is currently in collective bargaining negotiations with SEIU.

"Yee Hong deeply appreciates the contributions and dedication of our staff in serving our beloved seniors", said Mr. Tony Chang, Yee Hong Centre's Board Chair. "Sector-wide staffing shortages continue to significantly affect health and social service providers across Canada. We are working very hard to recruit people to join our rewarding place of work."

- February 2023 Employee Engagement survey results indicate that our staff continue to strongly support Yee Hong. 94% of staff said they would recommend Yee Hong to their friends and families.
- Yee Hong exceeds provincial measures of care quality and received Exemplary Standing from Accreditation Canada in June 2022, its eight Accreditation with the highest standing in service excellence.
- Research conducted in April 2023 by a third-party validates that Yee Hong provides fair and reasonable compensation.
- Yee Hong's top priority has always been the safety, health and well-being of its residents, clients and staff as demonstrated through its long-standing track record of excellence and during the pandemic.

"Yee Hong has throughout its 28-year history provided the highest quality of culturallyappropriate care for seniors and their families" said Yee Hong's Founder Dr. Joseph Wong. "We have been known as the employer of choice for people in all roles who have a passion to serve the seniors in the community".

Yee Hong's bargaining team continues to be fully committed to working with the union to achieve a fair agreement. May 2023 dates were set during the last meeting in April to continue negotiations with SEIU.

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