



For Immediate Release

Yee Hong awarded Exemplary Standing by Accreditation Canada

TORONTO, ON (Oct 31, 2016) – Yee Hong Centre for Geriatric Care is proud to announce that all four Yee Hong Centres and the Yee Hong Social Services Division have been awarded Accreditation with Exemplary Standing for 2016-2020 – the highest possible designation from Accreditation Canada. This is the seventh consecutive time that Yee Hong Centre has received full accreditation since it began operation in 1994.

“The Board of Directors is extremely pleased with the results of our accreditation survey and proud of the accomplishments. Our commitment to excellence has been clearly demonstrated by all staff, physicians and volunteers again,” said Corinne Wong, Board Chair of Yee Hong Centre.

A rigorous one-week evaluation was conducted in early October. Surveyors from Accreditation Canada visited all five service divisions of Yee Hong and assessed the organization on 696 criteria across six categories, including governance, leadership, infection prevention and control, medical management, community health services and long term care services.

Yee Hong met or exceeded 99.7% of the applicable criteria. The surveyors reported that Yee Hong exemplified what it means to be client-centred, by involving their clients, residents and their families in planning and delivering care as well as quality improvement. They also praised Yee Hong for maintaining a “culture of quality” throughout all levels of the organization.

“The accreditation award recognizes the high level of excellence in quality care and patient safety that our team works diligently to deliver every day,” said Eric Hong, CEO of Yee Hong Centre. “We also take advantage of this opportunity to reflect on our performance and find creative ways to serve the growing number of seniors in our communities.”

The accreditation offered by Accreditation Canada, an independent, not-for-profit organization, is a four-year cycle of continuous assessment and improvement that allows health-care providers to evaluate every aspect of health care and service against national standards of excellence. Exemplary Standing signifies the organization having attained the highest level of performance, achieving excellence in meeting the requirements of the accreditation program.





**Yee Hong Centre
For Geriatric Care**

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About Yee Hong

Yee Hong is a non-profit senior care organization. It delivers high quality culturally appropriate services to enable seniors to live their lives to the fullest - in the healthiest, most independent and dignified ways. Operating 805 long-term care home beds and a continuum of community support services, Yee Hong annually serves over 15,000 individuals of diverse ethno-cultural backgrounds across the Greater Toronto Area.

